

Heterogeneous Graph Neural Networks for Malicious Account Detection

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27th ACM International Conference on Information and Knowledge Management (CIKM'18)
Industry and Case Study Paper

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<https://qdata.github.io/deep2Read>

Outline

- 1 Introduction
- 2 Method
- 3 Experiments
- 4 Conclusion

Fraud Detection

Malicious Account Detection:

To determine if an account is owned by adversary or normal user.

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Proposed solution:

Graph **E**mbeddings for **M**alicious accounts (GEM)

Intuition

Patterns observed from malicious accounts.

- Device aggregation
Adversary logins to many accounts on one device.

Device Aggregation

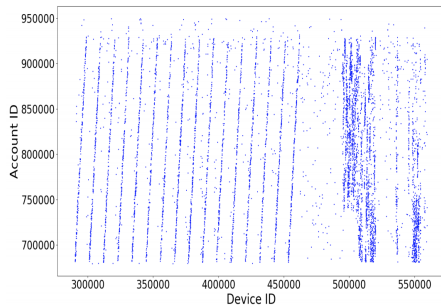
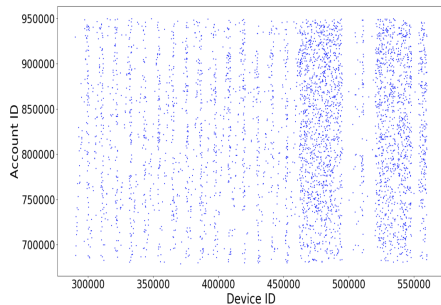


Figure: Left: Normal; Right: Malicious.

Intuition

Patterns observed from malicious accounts.

- Device aggregation
Adversary logs in to many accounts on one device.
- Activity aggregation
Adversary's accounts behave in batches.

Activity Aggregation

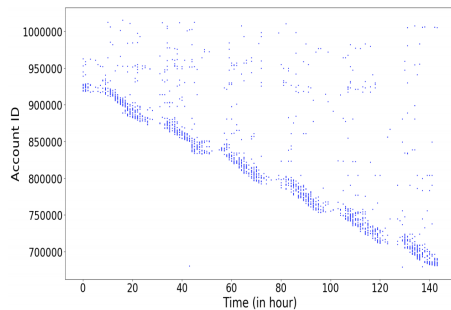
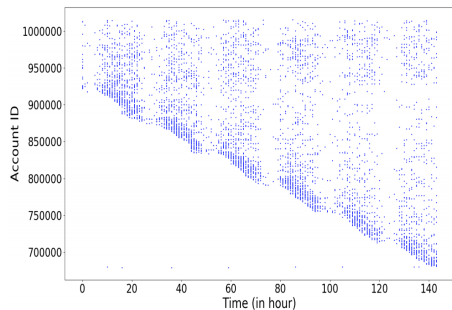


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Heterogeneous Graph Construction

- **Vertices:** 1) Account vertices; 2) Device vertices.
- **Edges:** Account is active on Device.

Represented as **adjacency matrix** $A \in \{0, 1\}^{N, N}$.

$A_{i,j} = 1$: account i active on device j

$A^{(d)}$: subgraph ignoring edges to non-type- d devices.

Features of Vertices: $X \in \mathbb{R}^{N, p + |\mathcal{D}| + 200}$

Account vertices only: p time slots, with activity counts;

$p = 7 \times 24 = 168$ slots, with activity counts.

Device vertices only: one hot $|\mathbb{D}|$.

6 types of devices.

Account vertices only: 200 demographics features.

Broad Device Concept

Six device types.

- Four Hardware ID.
 - Phone number
 - WiFi MAC address
 - International Mobile Subscriber Identity (IMSI)
 - TID
 - Random number generated with IMSI and IMEI.
- Two Proprietary Composite Fingerprint
 - User Machine ID (UMID)
 - Unclear
 - Alipay Device ID (APDID)
 - Consider IMEI, IMSI, CPU, Bluetooth ADDR, ROM.

Broad Device Concept : Attention Coefficients

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Consider IMEI, IMSI, CPU, Bluetooth ADDR, ROM.

Models

Goal: learn embedding matrix H (i^{th} row is h_i of vertex i)

$$H^{(0)} \leftarrow \mathbf{0}$$

for $t = 1, \dots, T$

$$H^{(t)} \leftarrow \sigma(X \cdot W + \frac{1}{|\mathcal{D}|} \sum_{d=1}^{|\mathcal{D}|} A^{(d)} \cdot H^{(t-1)} \cdot V_d)$$

Embeddings at t^{th} layer: $H^{(t)} \in \mathbb{R}^{N,k}$

Features: $X \in \mathbb{R}^{N,p+|\mathcal{D}|}$, fed into each layer, ResNet alike.

Trainable parameters: $\{V_d\} \in \mathbb{R}^{k \times k}$;

$W \in \mathbb{R}^{P \times k}$ ($P = p + |\mathcal{D}|$), shared among subgraphs.

Adjacency matrix: $A \in \{0, 1\}^{N,N}$

Hyper-parameters: Embedding size k ;

#hidden layers T (#hops a vertex needs to look at)

Attention Mechanism

$$\alpha = [\alpha_1, \dots, \alpha_{|\mathbb{D}|}]^T \in \mathbb{R}^{|\mathbb{D}|}$$

$$\text{softmax}(\alpha_d) = \frac{\exp \alpha_d}{\sum_i \exp \alpha_i}$$

$$H^{(t)} \leftarrow \sigma(X \cdot W + \sum_{d \in \mathbb{D}} \text{softmax}(\alpha_d) \cdot A^{(d)} \cdot H^{(t-1)} \cdot V_d)$$

Logistic Regression Classifier

$$\min_{W, \{V_d\}, u} \mathbb{L}(W, \{V_d\}, u) = - \sum_i^{N_0} \log \sigma(y_i \cdot (u^\top h_i)) \quad (1)$$

where $\sigma = \frac{1}{1 + \exp(-x)}$, $u \in \mathbb{R}^k$

Expectation Maximization style

e-step: compute embeddings based on $W, \{V_d\}$.

m-step: optimize u , while freezing embeddings.

Datasets

4 consecutive weeks of data from Alipay.

8M vertices, 10M edges

1.7M train labels, 0.2M test labels (#account vertices?)

374 features

374 features for each vertex:

[Account Only] $p = 7 \times 24 = 168$ slots, with activity counts.

[Device Only] 6 types of devices.

[Account Only] 200 demographics features (yet another secret weapon?)

Train with first 6 days; test with the last day.

4 isolated experiments.

Comparison Methods

Baseline

- Connected Subgraph
- GBDT + Graph
- GBDT + Node2Vec
- Graph Convolutional Network

Variants of this work

- **G**raph **E**mbeddings for **M**alicious accounts (GEM)
- GEM-attention

Result - F-1 Score

	week 1	week 2	week 3	week 4
Connected Subgraphs	0.5033	0.5567	0.58	0.5421
GBDT+Graph	0.7423	0.7598	0.7693	0.6639
GBDT+Node2Vec	0.741	0.7571	0.769	0.6626
GCN	0.7729	0.7757	0.7957	0.6919
GEM (Ours)	0.7992	0.8066	0.8191	0.718
GEM-attention (Ours)	0.8165	0.8133	0.8244	0.7344

Figure: F-1 Score

Result - AUC

	week 1	week 2	week 3	week 4
Connected Subgraphs	0.6689	0.6692	0.665	0.6938
GBDT+Graph	0.8878	0.8835	0.8707	0.8778
GBDT+Node2Vec	0.8884	0.883	0.8711	0.8773
GCN	0.8995	0.8932	0.8922	0.881
GEM (Ours)	0.9159	0.9238	0.9193	0.9082
GEM-attention (Ours)	0.9364	0.9293	0.9259	0.9155

Figure: AUC

Online Result

98% precision over 89% of rule-based system.
Recall unknown.

Precision-Recall Curves on Week 4

[Guess: Recall at 98% precision is about 0.5%.]

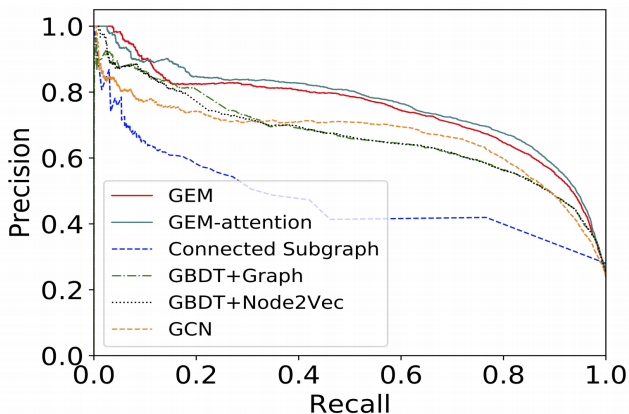


Figure: Precision-Recall Curves on Week 4.

Conclusion

- Novel graph neural network model for heterogeneous graph.
- Exploit two weaknesses of adversary:
Device aggregation & Activity aggregation.
- Detect 10K malicious accounts daily at Alipay.
- Future work: beyond adjacency matrix.

Discussions

- Not reproducible.
 - No open dataset or open source code.
 - Lack details of secret weapons.
- Adaptive adversary.
 - Fake Hardware ID by hijacking system APIs on rooted devices.
 - Malicious account can be more active.